

## **Nutritional Information Solutions Privacy Policy**

This privacy policy sets out how NIS uses and protects any information that you provide to NIS when you use this website.

NIS is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website; then you can be assured that it will only be used in accordance with this privacy statement.

NIS may change this policy at any time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 17th May 2016.

### **What we collect**

We may collect the following information:

- name
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

We collect information from you when you subscribe to our newsletter or fill out a contact form.

- Third-party vendors, including Google, may show our ads on sites across the Internet.
- We and third-party vendors, including Google, use first-party cookies (such as the Google Analytics cookie) and third-party cookies (such as the DoubleClick cookie) together to inform, optimize, and serve ads based on your past visits to our website.
- If you contact us, we may keep a record of that correspondence.
- Information that you provide by filling in forms, polls and surveys on this website. This includes information provided at the time of subscribing to any services we may offer, posting material or requesting further services. We may also ask you for information when you report a problem with our site.
- Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, and the resources that you access.”

### **What We Do with the Information We Gather**

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- We may use the information to customise the website according to your interests.

### **Cookie Policy: How We Use Cookies**

Cookies are very small text files that are stored on your computer when you visit some websites.

We use cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

This website will never share any personally identifiable information with third parties.

### **Remarketing Policy**

NIS uses a Google remarketing cookie on our website – this allows us to collate lists of visitors who have visited our website, and show tailored, targeted adverts to them at a later date.

Our remarketing activities are limited to the Google Display Network – a network of websites and blogs throughout the Internet. NIS may show adverts about our services to you if you have previously visited our website and are viewing a website that is part of the Google Display network.

Third-party vendors, including Google, use cookies to serve ads based on someone's past visits to the NIS website. Any data collected will be used in accordance with our own privacy policy and Google's privacy policy.

You may opt out of the remarketing cookie by visiting your Google's Ad Settings, usually reachable through the following link: <http://www.google.com/settings/>

### **Links to Other Websites**

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any

information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

### **Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

### **Controlling Your Personal Information**

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you, please write to QIB Extra Ltd, Quadram Institute, Norwich Research Park, Norwich NR4 7UQ.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.